

TANITA EUROPE B.V. – TANITA PRO Software

How to transfer the TANITA PRO database to a new computer and how to activate your TANITA PRO license on a new computer

To transfer the TANITA PRO database from one computer to another computer, you need access to the old computer and a portable memory drive, like an USB stick.

Start the TANITA PRO software (on your old computer) and go to 'Settings', then to 'mobee360 Basic settings', then to the 'Database' tab.

Then you see this:

Click on the [...] button right next to 'Backup path':

A dialog screen will open, where you can select the folder on the USB stick where you want the backup file to be saved.

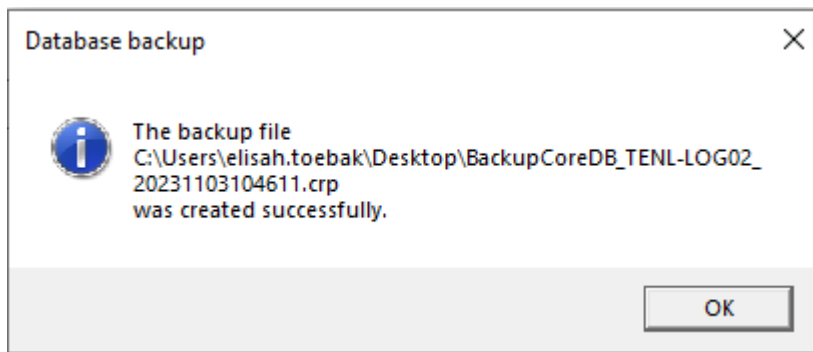
Then select the box in front of 'Backup document archive':

☒ Backup document archive

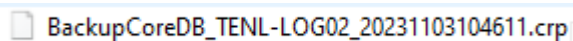
Then click on 'Run' on the right:



You will then see this message:



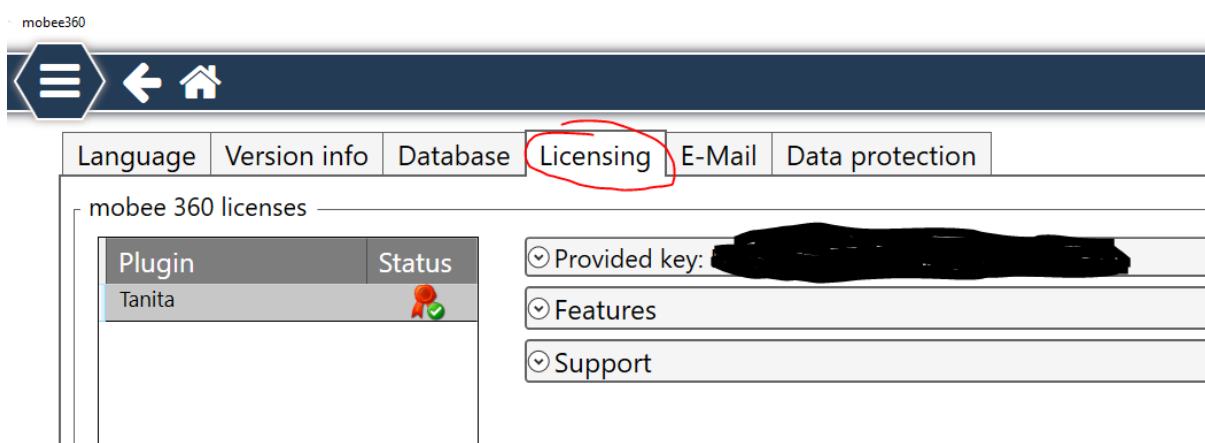
Please check in the folder on the USB stick, if the file is indeed there. It looks like this:



If it's there, you can proceed.

The next step is to deactivate the license on the old computer, so you can activate it on the new computer. (Please note that after doing this, you will no longer be able to use the full version of the software on your old computer.)

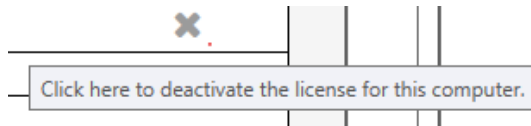
Go to the tab 'Licensing':



Copy the 15-digit license key behind 'Provided key:' and save it, you need this key to activate the license on your new computer. (You can also find this 15-digit code in the email that mobee sent you after registering the license for the first time.)

Now click on the arrow down at 'Provided key', where you can see the system ID of your computer, with an X behind it.

When you hover your mouse over the X it says 'Click here to deactivate the license for this computer.'



Click this X.

The software license is now deactivated on your old computer.

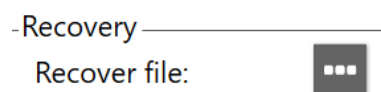
Now you can activate the full license on your new computer.

Either use the Activation Wizard for this or go to the 'Licensing' tab in the mobee360 Basic settings and enter the key there.

The next step is to import the backup file you created earlier into the new computer.

Go to the 'Database' tab.

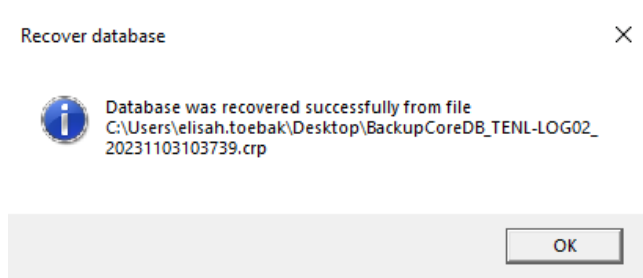
Click on the [...] button behind 'Recover file':



Select the backup file that was saved on the USB stick, and then click on 'Run':



You then see this message:



The database is now imported on your new computer, and you can use it just like you used to.