

TANITA EU – How to reattach the swivel of the DC-360 communication cable

The communication cable between the display and the measurement platform of the DC-360 has a swivel on the side of the measurement platform, that sometimes comes loose.

When the swivel comes loose, the cable may get slightly unattached, which can cause several errors in the device.

When this swivel is reattached again, the errors will likely be solved.

- 1) Turn DC-360 off and unplug the power cord.
- 2) Carefully turn the weighing platform over and place it upside down (on a soft cloth or else on a smooth and sand-free surface to avoid damage and scratches).
- 3) Using a screwdriver, unscrew the two outer screws (circled in blue in the photo below).
- 4) Turn platform over and click off the front part of the cover (sometimes this is a bit stuck, on the sides you can unclip it).
- 5) Tighten the swivel around the wire so that the wire is firmly back in place and attached to the platform.
- 6) Place cover back.
- 7) Tighten screws back into place.
- 8) Turn over the platform, plug in and switch on DC-360 and check if it works properly now.

